

# MIU Clinic

From 18:00 everyday  
Patient books into ED

Patient to be cared for in most appropriate stream

Triage completed  
Is the patient suitable for MIU stream?

Is the patient suitable for a MIU Clinic appointment and agrees to return appointment\*

No

Yes

Yes

No

- MIU Clinic Exclusion Criteria:**
- Patients with deformities or neurovascular compromise.
  - Wounds requiring closure within strict timeframes.
  - Non-weight-bearing injuries.
  - Children under 16 years of age.
  - Eye injuries without visual changes.
  - Head or facial injuries.
  - Burns larger than the patient's palm (post-cooling and first aid).
  - Safeguarding concerns or concerning mechanisms of injury.
  - Intoxicated patients.
  - Patients who self-discharge.
  - Back injury with new or altered neurology.
- **Additional Criteria:** All patients leaving the department must have a complete set of observations to ensure safety.

Patient to attend reception and be booked in for MIU clinic appointment

Patient discharged from FirstNet by triage nurse

Patient to remain in ED.

\*Line to be inserted into patient triage notes:  
Patient suitable for MIU clinic



**Operational Dates:** 17 February 2025 – 31 March 2025

## **24/7 Availability**

### **Referral & Flow Management:**

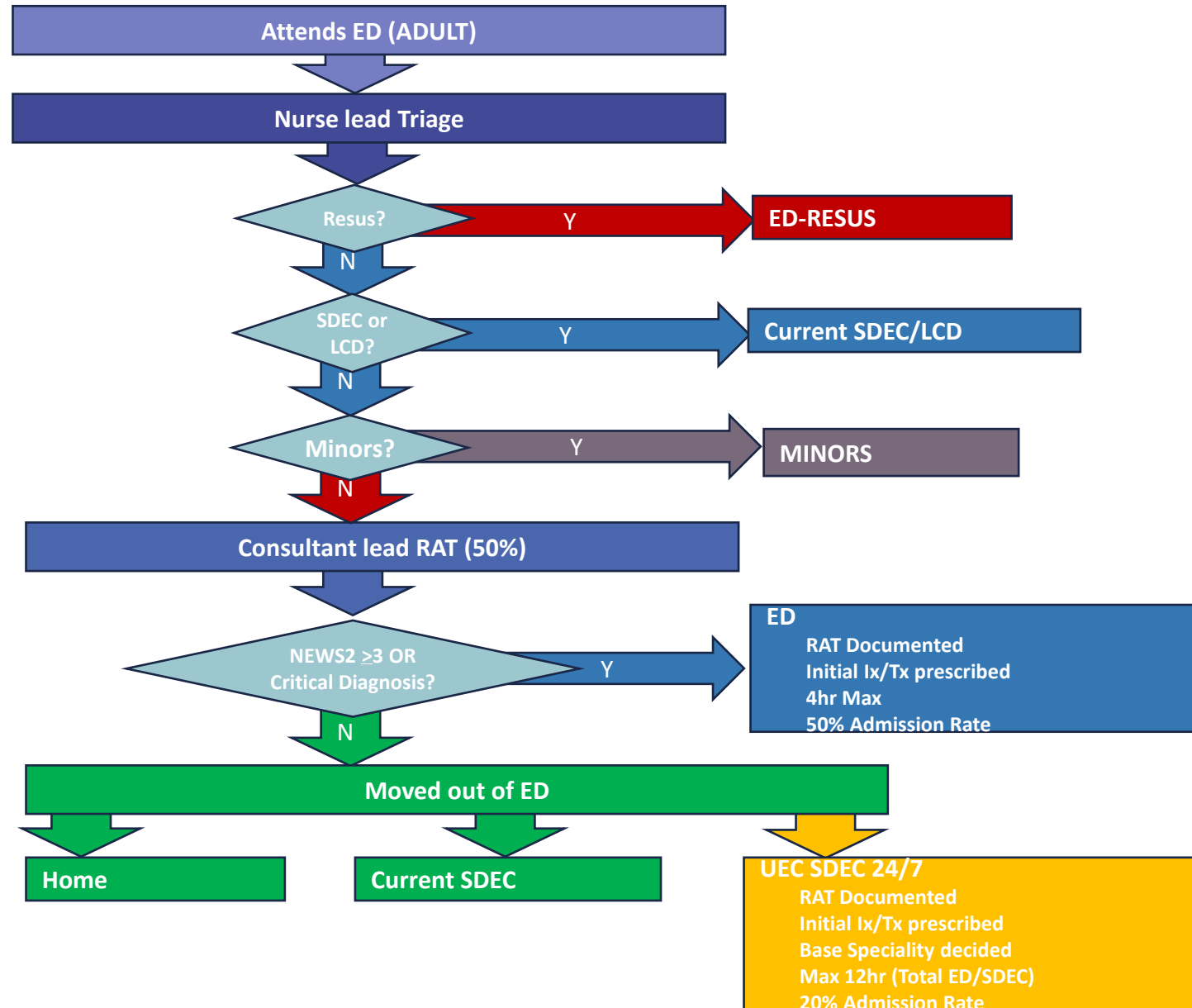
**Trusted Assessor Model:** Patients referred unless exclusion criteria apply

Senior-to-Senior discussions for complex cases

### **Exclusion criteria:**

- NEWS2  $\geq 3$ .
- Patients <16 years old.
- Patients suitable for speciality SDEC or Local Care Direct.
- Patients suitable for ED minor injuries or Urgent Care Hub.
- Patients with a critical diagnosis and/or requiring emergent treatment within ED.
- Mental Health patients requiring admission.
- Mental Health Patients deemed unsuitable by Mental Health Liaison Team.
- Patients already assessed in ED and requiring admission (*these should remain in ED until a bed is available*).

# UEC SDEC patient flow:



# Medical SDEC



Calderdale and Huddersfield  
NHS Foundation Trust

## Operating Hours:

**Mon–Fri:** 08:00–20:00

**Sat:** 08:00–18:00

**Sun:** 08:00–17:00

Referral - 07833707074

## Exclusion Criteria:

Age under 16 years.

Conditions managed by Trauma, Surgery, Haematology/Oncology, Renal, Obstetrics/Gynaecology, or Mental Health services.

New oxygen requirement unless agreed with the SDEC clinician.

NEWS2 score >5 or individual score of 3 on any parameter.

Time-critical diagnoses, including:

- High-risk chest pain (e.g., STEMI, new ECG changes, HEAR score >4).
- Suspected or confirmed stroke, including TIA.

- High-risk sepsis (NEWS2 score  $\geq 7$ ).
- Seizures.

Patients requiring isolation when all doored isolation cubicles are occupied.

Patients suitable for ED Urgent Care Hub or Local Care Direct.

## Consultant-Led Decision-Making:

Patients outside exclusion criteria may be considered for SDEC at the discretion of an Acute Medical Consultant following discussion with the SDEC Coordinator.

## Consultant Workflow:

09:00: Acute Medical Consultant reviews patients in UEC SDEC and ED to identify suitable transfers to Medical SDEC.

13:00: Repeat consultant review and pull process.

## Trial Feedback

Your insights and feedback are crucial in shaping the future of CHFT UEC pathways. Please take a few moments to share your thoughts on what's working well and where improvements can be made.

- ◆ **Complete the feedback form anonymously** or leave your email if you'd like us to follow up.
- ◆ **Your feedback will help refine our processes** and ensure the best possible patient care.

**Scan the QR code or use the link to submit your feedback!**

<https://forms.office.com/e/qNm9KjgDMW>

## UEC pathway changes

